

Southern Currents



Notice to the Area Port of New Orleans Trade Community

Date: December 14, 2023

No: 24-011

SUBJECT: CBP New Orleans Customhouse Phone Outage

Notification to the New Orleans Trade Community that telephones are temporarily inoperable at CBP offices inside the U.S. Customhouse. The vendor is working to restore telephone service as soon as possible.

If you need to reach a CBP officer or agriculture specialist in the Customhouse, please use the following temporary numbers.

- Ops Desk: (504) 430-9319
- Agriculture: (504) 430-9319
- Trade/Marine: (504) 491-0567

Any questions regarding this notice may be directed to Chief Agriculture Specialist Jessica Smith jessica.smith@cbp.dhs.gov.

Troy Simon

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