

Southern Currents



Notice to the Area Port of New Orleans Trade Community

Date May 23, 2017

No.: 17-019

Subject: Updated Contact Information for the Port of New Orleans

OVERVIEW

This notice is to provide updated telephone numbers and points of contact for the CBP Cargo / Trade Processing Branch Units located in the Port of New Orleans, effective Monday, May 29, 2017.

Advanced Targeting Unit (ATU)

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Hours of Operation: Monday – Friday: 8:00 AM – 5:00 PM
- General Number: (504) 670-2240
- Fax Number: (504) 670-2492
- Group E-Mail address: neworleansatu@cbp.dhs.gov
- Supervisor: Sharla Russell, Office: (504) 670-2053
- E-Mail Address: sharla.s.russell@cbp.dhs.gov

Marine Division

- Address: US CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Hours of Operation: Monday – Friday, 8:00 AM – 5:00 PM
- Hours of Operation: Saturday & Sunday, 9:00 AM – 5:00 PM
- General Number: (504) 670-2230
- Fax Number: (504) 670-2491
- Supervisor: Sharla Russell, Office: (504) 670-2053
- E-Mail Address: sharla.s.russell@cbp.dhs.gov

The Branch Chief for these units is **Chief CBP Officer Denise Emmer**.

- Address: US CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Office Number is: (504) 670-2052

- E-Mail Address is: denise.emmer@cbp.dhs.gov

Anti-Terrorism Contraband Enforcement Team (A-TCET) & Outbound Enforcement Team (OET)

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Hours of Operation: Various
- General Number: 670-2260
- Fax Number: (504) 670-2494
- Supervisor: Matt Johnson, Office (504) 670-2058
- E-Mail Address: matthew.johnson@cbp.dhs.gov

Radiation Portal Monitoring (RPM) Division

- Address (mailing): Address: Dupuy Building # 14, 6101 Terminal Drive, New Orleans, LA 70115
- Hours of Operation: Monday – Friday, 6:30 AM – 5:30 PM
- General Number: (504) 899-4983
- Fax Number: (504) 899-4984
- Supervisor: Ron Mora, Office (504) 670-2059
- E-Mail Address: ronald.j.mora@cbp.dhs.gov

Container Examination Station (CES)

- Address: Dupuy Building # 14, 6101 Terminal Drive, New Orleans, LA 70115
- Hours of Operation: Monday – Friday, 7:30 AM – 4:00 PM
- General Number: (504) 896-7700
- Fax Number: (504) 896-7713
- Supervisor: Ron Mora, Office: (504) 670-2059
- E-Mail Address: ronald.j.mora@cbp.dhs.gov

The Branch Chief for these units is **Chief CBP Officer George Rizk**.

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Office Number is: (504) 670-2051
- E-Mail Address is: george.j.rizk@cbp.dhs.gov

Seaport Crewmen / Passenger Inspections and Vessel Boardings: Operations Desk

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Hours of Operation: Daily 06:00 AM – 10:00 PM
- General number: **(504) 670-2270**
- Fax Number: **(504) 670-2490**

Supervisors:

- **Supervisor Ashley Moll**
 - Office: (504) 670-2054
 - E-Mail address: ashley.moll@cbp.dhs.gov
- **Supervisor Kendall Gaines**
 - Office: (504) 670-2055
 - E-Mail address: kendall.gaines@cbp.dhs.gov
- **Supervisor Gery Romelfanger**
 - Office: (504) 670-2056
 - E-Mail address: gery.f.romelfanger@cbp.dhs.gov
- **Supervisor Frank Foster**
 - Office: (504) 670-2057
 - E-Mail address: frank.d.foster@cbp.dhs.gov
- **Supervisor Jessica Smith**
 - Office: (504) 670-2222
 - E-Mail address jessica.smith@cbp.dhs.gov

Passenger Analysis Unit (PAU)

- Address: U.S. CBP 423 Canal Street Suite 186 New Orleans, LA 70130
- Hours of Operation: Monday – Friday 6:30 AM – 5:00 PM
- Hours of Operation: Saturday & Sunday 9:00 – 5:00 PM
- General Number: (504) 670-2220
- Fax Number: (504) 670-2493
- General Mailbox E-Mail address: PAU-MSY@cbp.dhs.gov
- Supervisor: Ashley Moll, Office: (504) 670-2054
- E-Mail address: ashley.c.moll@cbp.dhs.gov

Louis Armstrong New Orleans International Airport (MSY)

- Address: U.S. CBP. 900 Airline Hwy, Room W103-400, New Orleans, LA 70062
- Hours of Operation: Daily 8:00 AM – 4:00 PM
- General Number: (504) 467-1713 ext. 5
- Global Entry Enrollment Center: (504) 467-1713 x 5
- Fax Number: (504) 468-2708
- Supervisor: Dawn Pernick, Office: (504) 467-1713 x 214
- E-Mail address: dawn.pernick@cbp.dhs.gov

The Branch Chief for these units is **Chief CBP Officer Kevin Alombro**

- Address: U.S. CBP, Customhouse, 423 Canal St., Suite 186, New Orleans, LA 70130
- Office Number is: (504) 670-2050
- E-Mail address is: kevin.m.alombro@cbp.dhs.gov

Any questions regarding this information should be directed to Assistant Port Director Mark Choina at (504) 670-2287 or mark.choina@dhs.gov.



Troy A. Simon
Acting Area Port Director
New Orleans, Louisiana